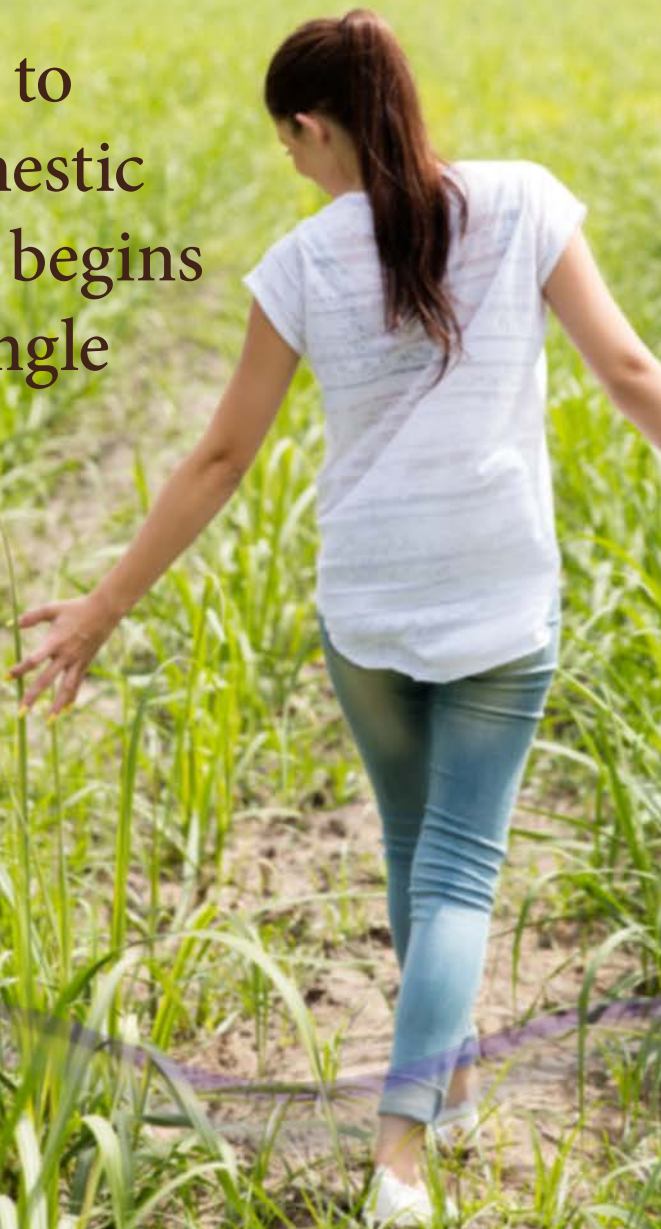


The path to  
end Domestic  
Violence begins  
with a single  
step...



## Message to Our Supporters

# There's No Place Like Home

When I go home at the end of the day and walk through my front door, I am greeted by familiar scents, my comfortable couch, the wonderful faces of my family — and a deep sense of gratitude. Other times I wonder what would happen if I lost my home. What would I do? What would my family do?

**For survivors of domestic violence, home may not be a warm and comforting space.** It can be a nightmare of physical and emotional abuse, violence, trauma and fear. They ask themselves how much longer they will

be able to continue living with the abuse. If they leave, where will they go? How will children react to leaving home, schools and friends? It is in this moment that Next Door Solutions is there to help.

**Since 1971, we have led the effort to move survivors and their children out of abuse and violence and into safety and self-sufficiency.** Our pioneering work as one of the eight pilot sites in the state on Domestic Violence Housing First has been embraced county-wide. It has proven to be an effective model for homelessness prevention for



**24/7 Crisis Hotline**  
received **14,377** calls.



**Walk-In Crisis Advocates**  
met with **1,504** clients for **3,994** sessions; **94%** of clients surveyed can identify at least one way to increase their and their children's safety.



*Esther  
Peralez-  
Dieckmann*

survivors of gender-based violence demonstrating that it is far less expensive to help a survivor and family stay housed if its safe than to move them into shelter or have them descend into homelessness.

As the largest domestic violence service provider in Santa Clara County, we see an overwhelming need for additional housing options,

including transitional and permanent, affordable housing so that survivors and their families can move forward. Angela's story illustrates the powerful impact our services can have on a survivor's well-being.

**Our deepest thanks to you, our community, as we work to end domestic violence in the moment and for all time!**

In Peace,

Esther Peralez-Dieckmann,  
Executive Director

**24/7 Emergency Shelter** was provided to **134** adults and **175** children; **81%** of Shelter clients responded "they are now aware of legal, economic and social resources in the community."



**Shelter Next Door** is now able to accept survivors and their pets. This year **5** pets were able to stay with their owners.

## Client Success Story

# Angela

The abuse had escalated. Angela fled her home in Oregon with her two children, leaving everything behind. The Restraining Order and No Contact Order against her abusive boyfriend wasn't enough to stop him.

### In San Jose she found our Community & Systems

#### Advocacy program,

and during her walk-in appointment, she shared about the trauma from the abuse, as well as grief and emotional trauma from the death of her husband — who died three days after the birth of her youngest child. She was seeking

rental assistance and other supportive services, and expressed concern for the well-being of her children, as one of her daughters had witnessed her abuser strangling her.

The Advocate provided Angela with referrals for mental health services, resources for clothing and children's items for school, information on free or low-cost childcare and on employment and health care assistance, provided various items from our pantry, and a referral to Next Door Solutions' Housing First program.

**Legal Advocacy** was provided to **937** clients for **2,043** sessions; **82%** of clients surveyed have a greater understanding of their legal rights and the legal process.



**Housing Assistance** was provided to **167** clients through our **Housing First Program**; **93%** remain housed.



With the Housing First Advocate, Angela received a Housing Assessment and was assisted in completing a Housing Trust application which provided her with rental deposit funds and pro-rated rental assistance for a month. The Advocate assisted with the transfer of her Oregon State Section 8 Voucher to Santa Clara County, and identified a housing complex that accepted the Voucher. Now focusing on employment, she

and the Advocate created an Action Plan where she would go to Support Groups to increase resilience and supportive connections while seeking employment, and apply for childcare assistance through the 4C's agency.

Angela told us, **"I am so thankful for all the Advocates who I have come in contact with during this time of transition, and their belief in me."** She now has the supports she needs to continue to push through — for herself and her children — because she, and all of us at Next Door Solutions, believe in her, too.

**Support Groups** served **529** clients for **3,629** sessions. **Kids Club** served **235** children for **1,201** sessions; **82%** of attendees responded that because of attending a Support Group, they can better manage stress when it occurs.








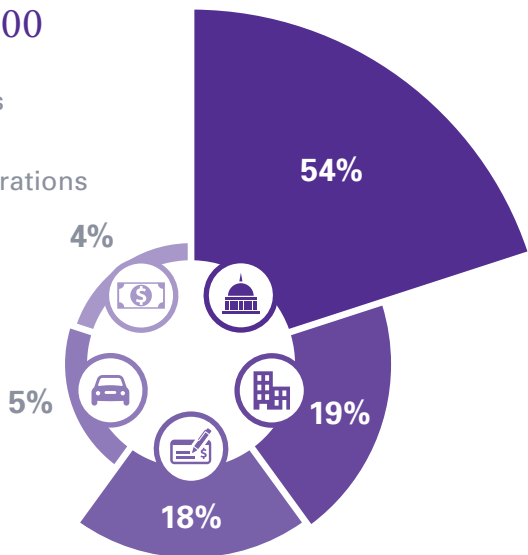
**Self-Sufficiency** services were provided to **577** clients; **76%** of clients maintained their level of self-sufficiency.



# Financial Statement | FY 2018-2019

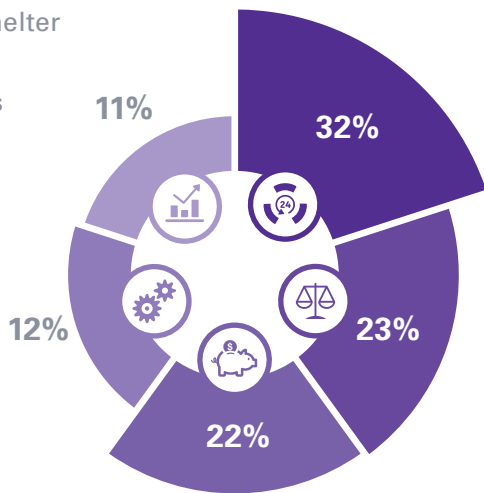
Income: \$3,324,000

-  Government Grants
-  Foundations/Corporations
-  Individual Donors
-  In-Kind Donations
-  Other Support



Expenses: \$3,114,809

-  24-Hour Emergency Shelter
-  Community & Systems Advocacy
-  Self-Sufficiency
-  Administration
-  Fund Development

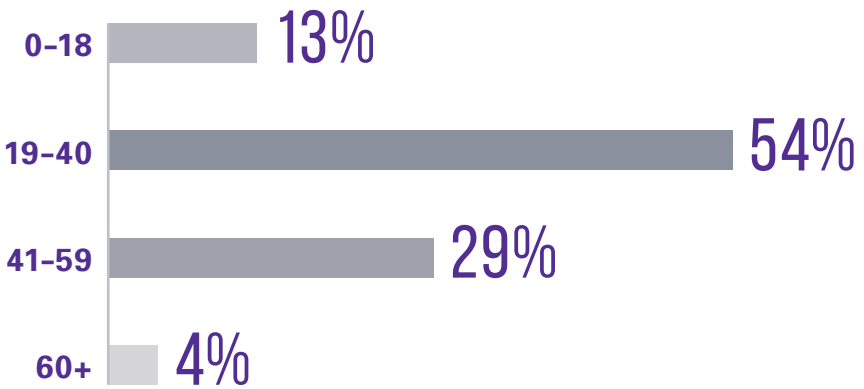


## Board of Directors

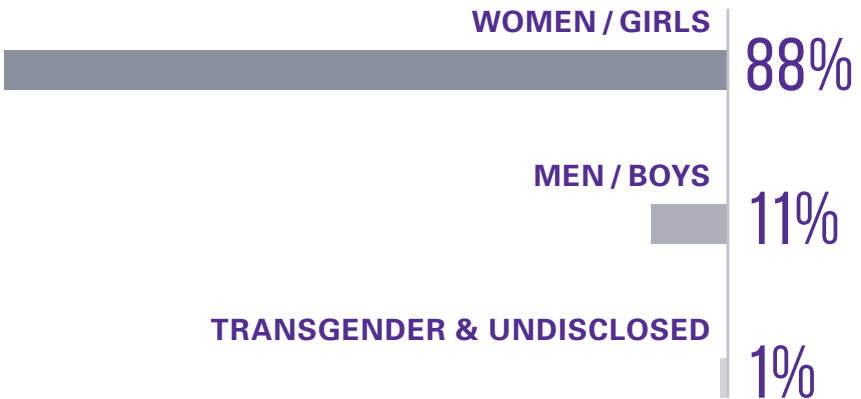
- |                                   |                 |                      |
|-----------------------------------|-----------------|----------------------|
| Hillary Weingast,<br>BOARD CHAIR  | Patricia Bashaw | Erika Muhl-Schwarz   |
| John Radford,<br>BOARD SECRETARY  | Dennis Coonan   | Herminia Ojeda       |
| Michelle Puma,<br>BOARD TREASURER | Harmony Downs   | Cris Paden           |
|                                   | Melissa Hollatz | Shelly Pezanni, M.D. |
|                                   | Kevin Jensen    | Shannon Power        |
|                                   | John Latham     | Lisa Villarreal      |

## Demographics

### Ages



### Gender



*Total Unduplicated Clients: 2,375*

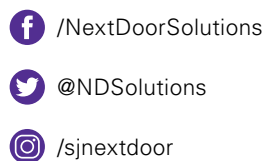


#### OUR MISSION:

*To end domestic violence in the moment...  
and for all time.*

234 E. Gish Road, Suite 200  
San Jose, CA 95112  
408-501-7550  
24-Hour Crisis Hotline: 408-279-2962  
info@nextdoor.org  
[nextdoorsolutions.org](http://nextdoorsolutions.org)

#### Join us on:



## Thank You to Our Donors

# Sustaining the Path of Hope

Your financial support ensures that Next Door Solutions' programs remain available to those affected by domestic violence. It is through your generosity we can provide a path they can follow that leads to a new life. We are sincerely grateful to all of our donors and would like to especially thank these foundations for their gifts of \$5000 or more:

Adobe Foundation

American Academy of Matrimonial  
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Apple Matching Gifts Program

Association of Silicon Valley Brokers  
(ASVB)

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[nextdoorsolutions.org](http://nextdoorsolutions.org)