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For survivors of domestic violence, home may not be a warm and comforting space. It can be a nightmare of physical and emotional abuse, violence, trauma and fear. They ask themselves how much longer they will be able to continue living with the abuse. If they leave, where will they go? How will children react to leaving home, schools and friends? It is in this moment that Next Door Solutions is there to help.

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As the largest domestic violence service provider in Santa Clara County, we see an overwhelming need for additional housing options, including transitional and permanent, affordable housing so that survivors and their families can move forward. Angelo’s story illustrates the powerful impact our services can have on a survivor’s well-being.

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Next Door Solutions to Domestic Violence

The path to end Domestic Violence begins with a single step.

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24/7 Crisis Hotline received 14,377 calls.

24/7 Emergency Shelter was provided to 134 adults and 175 children, 81% of Shelter clients responded “they are now aware of legal, economic and social resources in the community.”

Walk-In Crisis Advocates met with 1,504 clients for 3,994 sessions; 94% of clients surveyed can identify at least one way to increase their and their children’s safety.

Shelter Next Door is now able to accept survivors and their pets. This year 5 pets were able to stay with their owners.

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Next Door Solutions to Domestic Violence
ANNUAL REPORT
FY 2018-2019

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Shelter Next Door is now able to accept survivors and their pets. This year 5 pets were able to stay with their owners.
Legal Advocacy was provided to 937 clients for 2,043 sessions; 82% of clients surveyed have a greater understanding of their legal rights and the legal process.

Housing Assistance was provided to 167 clients through our Housing First Program; 93% remain housed.

Support Groups served 529 clients for 3,629 sessions. Kids Club served 235 children for 1,201 sessions; 82% of attendees responded that because of attending a Support Group, they can better manage stress when it occurs.

Self-Sufficiency services were provided to 577 clients; 76% of clients maintained their level of self-sufficiency.

With the Housing First Advocate, Angela received a Housing Assessment and was assisted in completing a Housing Trust application which provided her with rental deposit funds and pro-rated rental assistance for a month. The Advocate assisted with the transfer of her Oregon State Section 8 Voucher to Santa Clara County, and identified a housing complex that accepted the Voucher. Now focusing on employment, she and the Advocate created an Action Plan where she would go to Support Groups to increase resilience and supportive connections while seeking employment, and apply for childcare assistance through the 4C’s agency.

Angela told us, “I am so thankful for all the Advocates who I have come in contact with during this time of transition, and their belief in me.” She now has the supports she needs to continue to push through — for herself and her children — because she, and all of us at Next Door Solutions, believe in her, too.
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Cici Padam
Shelby Poranz,M.D
Shannon Power
Lisa Villarreal

**Our Mission:**
To end domestic violence in the moment... and for all time.

**Demographics**

<table>
<thead>
<tr>
<th>Ages</th>
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<tbody>
<tr>
<td>0-18</td>
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<tr>
<td>19-40</td>
<td>54%</td>
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<td>41-59</td>
<td>29%</td>
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<tr>
<td>60+</td>
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<table>
<thead>
<tr>
<th>Gender</th>
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<tbody>
<tr>
<td>WOMEN / GIRLS</td>
<td>88%</td>
</tr>
<tr>
<td>MEN / BOYS</td>
<td>11%</td>
</tr>
<tr>
<td>TRANSGENDER &amp; UNDISCLOSED</td>
<td>1%</td>
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</table>

**Financial Statement | FY 2018-2019**

**Income:** $3,324,000

- Government Grants 54%
- Foundations/Corporations 18%
- Individual Donors 11%
- In-Kind Donations 12%
- Other Support 5%

**Expenses:** $3,114,809

- 24-Hour Emergency Shelter 32%
- Community & Systems Advocacy 23%
- Self-Sufficiency 19%
- Administration 12%
- Fund Development 22%

**Angela**

The abuse had escalated. Angela fled her home in Oregon with her two children, leaving everything behind. The Restraining Order and No Contact Order against her abusive boyfriend wasn’t enough to stop him.

In San Jose she found our Community & Systems Advocacy program, and during her walk-in appointment, she shared about the trauma from the abuse, as well as grief and emotional trauma from the death of her husband — who died three days after the birth of her youngest child. She was seeking rental assistance and other supportive services, and expressed concern for the well-being of her children, as one of her daughters had witnessed her abuser strangling her.

The Advocate provided Angela with referrals for mental health services, resources for clothing and children’s items for school, information on free or low-cost childcare and on employment and health care assistance, provided various items from our pantry, and a referral to Next Door Solutions’ Housing First program.

With the Housing First Advocate, Angela received a Housing Assessment and was assisted in completing a Housing Trust application which provided her with rental deposit funds and pro-rated rental assistance for a month. The Advocate assisted with the transfer of her Oregon State Section 8 Voucher to Santa Clara County, and identified a housing complex that accepted the Voucher. Now focusing on employment, she and the Advocate created an Action Plan where she would go to Support Groups to increase resilience and supportive connections while seeking employment, and apply for childcare assistance through the 4C’s agency.

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Rent and the Advocate advocated for Angela to go to Support Groups to increase resilience and supportive connections while seeking employment, and apply for childcare assistance through the 4C’s agency. Angela told us, “I am so thankful for all the Advocates who have come in contact with during this time of transition, and their belief in me.” She now has the supports she needs to continue to push through — for herself and her children — because she, and all of us at Next Door Solutions, believe in her, too.

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The path to end Domestic Violence begins with a single step.

When I go home at the end of the day and walk through my front door, I am greeted by familiar scents, my comfortable couch, the wonderful faces of my family — and a deep sense of gratitude. Other times I wonder what would happen if I lost my home. What would I do? What would my family do?

For survivors of domestic violence, home may not be a warm and comforting space. It can be a nightmare of physical and emotional abuse, violence, trauma and fear. They ask themselves how much longer they will be able to continue living with the abuse. If they leave, where will they go? How will children react to leaving home, schools and friends? It is in this moment that Next Door Solutions is there to help.

Since 1971, we have led the effort to move survivors and their children out of abuse and violence and into safety and self-sufficiency. Our pioneering work as one of the eight pilot sites in the state on Domestic Violence Housing First has been embraced county-wide. It has proven to be an effective model for homelessness prevention for survivors of gender-based violence demonstrating that it is far less expensive to help a survivor and family stay housed if its safe than to move them into shelter or have them descend into homelessness.

As the largest domestic violence service provider in Santa Clara County, we see an overwhelming need for additional housing options, including transitional and permanent, affordable housing so that survivors and their families can move forward. Angela’s story illustrates the powerful impact our services can have on a survivor’s well-being.

Our deepest thanks to you, our community, as we work to end domestic violence in the moment and for all time!

In Peace,

Esther Peralez-Dieckmann
Executive Director

Esther Peralez-Dieckmann

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