



NEXT DOOR
SOLUTIONS TO
DOMESTIC VIOLENCE

ANNUAL REPORT
FY 2019-2020



The path to end
domestic violence
begins with a single step...

A Year Like No Other

Who could have imagined the challenges that 2020 would bring? The emergence of the COVID-19 global pandemic completely changed our daily lives and the needs increased to a level never before seen in the history of Next Door Solutions. The many challenges faced by survivors and their families have been deep and prolonged.

COVID-19 forced victims to have to shelter in place with their abusers. It became increasingly difficult and unsafe to reach out for help and support. The team at Next Door Solutions, as essential workers, rose to the occasion. **Our operations never stopped and we've been able to maintain the same quality of service we**

have been providing since 1971. Our fantastic team of Advocates were able to jump in and figure out how to connect with survivors and provide our important programs and services remotely and by phone with compassion and empathy.

Next Door Solutions' clients experienced significant financial impacts and we were able to distribute essential funding for housing and rental assistance. **We expect those needs will continue and as always, we will be there to stand by our families with support and resources to help during this critical time.**

As we continue to move through what may be described as some of the



24/7 Crisis Hotline and Community Office received **14,665** calls.

Walk-In Crisis Advocates met with **1,361** clients for **4,742** sessions; **94%** indicated they can identify at least one way to increase their and their children's safety.



*Esther
Peralez-
Dieckmann*

darkest days our country has ever seen, we see a silver lining. Next Door Solutions has made major shifts in our service provision; some clients have claimed the services are even more accessible, such as our virtual support groups for women, men, teens and the LGBTQIAP community. We have been able to launch new programs such as our Coaching Boys into Men initiative, providing training for high school coaches and athletes in areas of respect, healthy relationships and

communication. **There is an increased demand for our mental health services, and all of our programs for adults and youth provide support, build resiliency, instill hope and inspire optimism about the future.**

In collaboration with our outstanding partners and supporters like you, we are ready to take on the challenges of recovery and healing and look forward to a time when violence and abuse can end in the moment and for all time.

In peace,

Esther Peralez-Dieckmann
Executive Director

24/7 Emergency Shelter provided **6,329** bednights at our shelter and hotels; **93%** of Shelter surveyed clients responded they are now aware of legal, economic and social resources in the community.



Shelter Next Door is able to accept survivors and their pets. This year **5** pets were able to stay with their owners.

Client Success Story

Yolanda

A year before the pandemic, “Yolanda” decided that it was time to end her abusive relationship and seek support. After she applied for a Restraining Order and endured the process of going to court, it was finally granted which resulted in her and her four children fleeing her abuser and safely moving out. Despite overcoming this obstacle, she was left with the challenges of having a single income household and being a single parent. She worked hard physically to support her family and began the process of healing through the Support


Group offered at Next Door Solutions.

No one could have predicted the challenges that lay ahead and how drastically our lives would change after the first shelter-in-place order went into effect in March of 2020.

Yolanda continued to work as many hours as possible to generate income, but slowly the amount of hours available began to dwindle. Determined to maintain her home, she reached out for rental assistance. Yolanda qualified for assistance and worked closely with her Advocate to complete



Legal Advocacy was provided to **522** clients for **1,355** sessions; **82%** reported to have a greater understanding of their legal rights and of the legal process.



Housing Assistance was provided to **181** clients through our **Housing First Program**; **96%** remain housed.



the housing assistance application. She was ecstatic when she was accepted into the program and shared with us that, her “children deserved better” and that she “needed to work hard for them — even with limited jobs available due to the pandemic.” Shortly after, she was able to find another home and, with the help of her family and Next Door Solutions, she was able to

move into a new, safe home. She shared her journey every step of the way and talked about her excitement for a

fresh start. Throughout this transitional period Yolanda showed true resilience. She continues to work a reduced amount of hours due to the pandemic, but even during these uncertain times, she has found the strength within herself to thrive. **We are proud of our clients, like Yolanda, who are resilient and have accomplished so much throughout these challenging times.**

Support Groups served **477** clients for **2,973** sessions; **91%** can identify at least one way to increase their and their children’s safety. **Kids Club** served **197** children for **1,195** sessions.







Self-Sufficiency services were provided to **282** clients for **2,094** sessions; **82%** of surveyed clients reported increasing or maintaining their level of self-sufficiency.

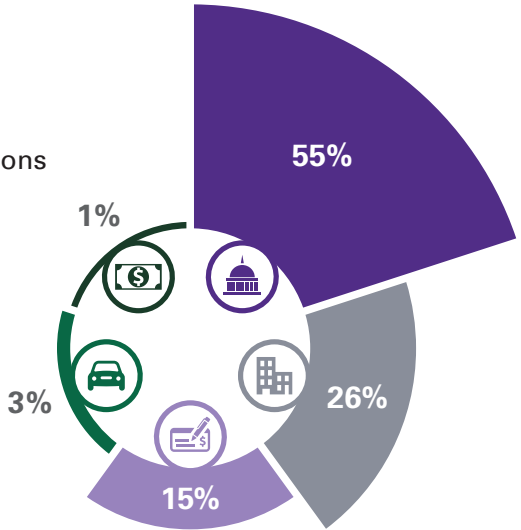


Therapy services served **68** clients attending **407** sessions of individual, family or group therapy.








Financial Statement | FY 2019-2020

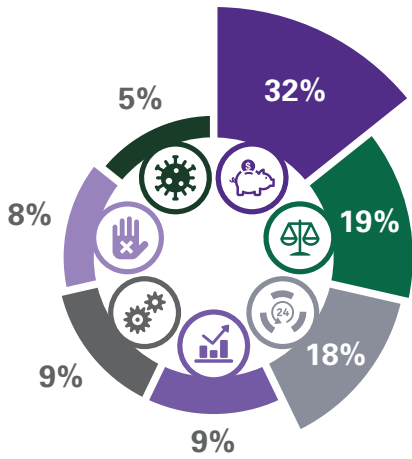
Income: \$4,809,934

-  Government Grants
-  Foundations/Corporations
-  Individual Donors
-  In-Kind Donations
-  Other Support



Expenses: \$4,061,777

-  Self-Sufficiency
-  Community & Systems Advocacy
-  24-Hour Emergency Services
-  Fund Development
-  Administration
-  Prevention
-  COVID-19



Board of Directors

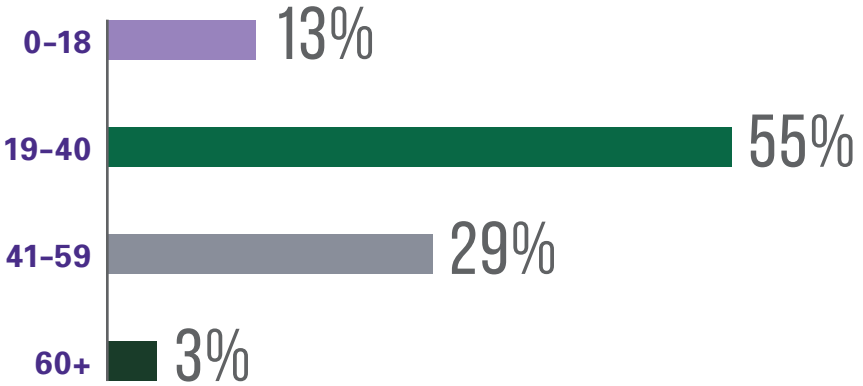
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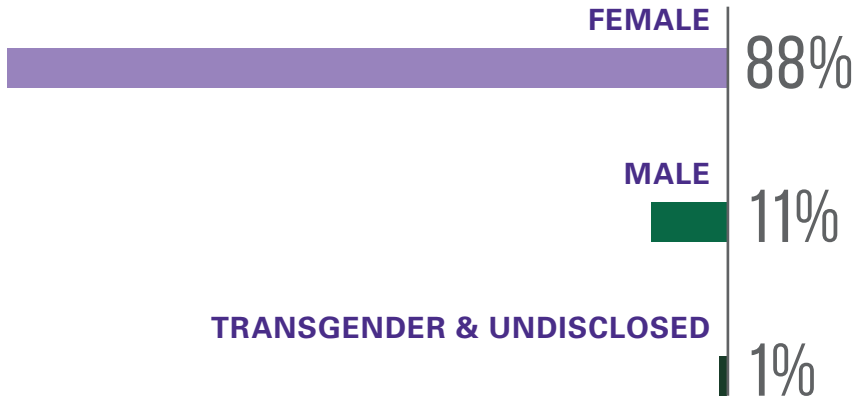
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Cris Paden
Shelly Pezanni
Lisa Villarreal

Demographics

Ages



Gender



Total Unduplicated Clients: 2,319



OUR MISSION:
*To end domestic violence in the moment...
and for all time.*

234 E. Gish Road, Suite 200
San Jose, CA 95112
408-501-7550
24-Hour Crisis Hotline: 408-279-2962
info@nextdoor.org
nextdoorsolutions.org

Join us on:

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Thank You to Our Donors

Sustaining the Path of Hope

Your financial support ensures that Next Door Solutions' programs remain available to those affected by domestic violence. It is through your generosity we can provide a path they can follow that leads to a new life. We are sincerely grateful to all of our donors and would like to especially thank the following supporters for their gifts of \$5000 or more:

Adobe Foundation
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